EXTRAHOP®

PROFESSIONAL SERVICES

Implementation

Implement Your ExtraHop Investment With Confidence

ExtraHop's implementation service is designed to simplify the process of implementing your appliances, whether they are virtual or physical. The goal of this professional services-led engagement is to ensure that customer's devices are set up, receiving and processing inbound data, and ready for operational and management handoff.

Reduce Implementation Complexity and Risk

To minimize friction and complexity in implementation, ExtraHop provides the customer with a dedicated ExtraHop SME (Solutions Architect) who will guide them through the technical implementation process. The Solutions Architect will offer expert advice and best practices on device placement, packet acquisition, network visibility, and data visualization to ensure the device is operationally ready. ExtraHop's Solutions Architect will work collaboratively with the customer to decrease the amount of time to value for the implemented solution.

Upon completion of the engagement, ExtraHop will have implemented the solution, connected data feeds, completed initial configurations, created user accounts and/or configured single sign-on (SSO), configured initial detection parameters and ensured that customer's systems are fully functional. ExtraHop's service is designed to save time and resources, leaving customers with peace of mind and a fully operational system.

Optimized From the Start

The ExtraHop Implementation Service is intended to dramatically reduce time to value and complexity for the ExtraHop Discover appliance (EDA), as part of an expert-led engagement. ExtraHop will provide best practices guidance to initially implement and configure the appliance(s) (physically or virtually), set up users and permissions, enable decryption (if applicable), and establish a healthy data feed.

ExtraHop provides experience and expertise to these complex tasks — thus reducing complexity, cost, and opportunity for issues.

3 Critical Components of Implementation — Delivered

Architectural Design

ExtraHop will provide customer team guidance and best practices for architectural design, virtual resource requirements (if applicable) and packet acquisition.

Initial Configuration

ExtraHop will work with the customer team to ensure optimal implementation — with configuration and management best practices applied to reduce risk and set-up time.

Data Feed Validation

ExtraHop Solutions Architect will conduct a data feed review in order to confirm data fidelity, review data feed health, and confirm visibility goals have been achieved based on the customer's critical assets.

Expertly Delivered Outcomes

Fully Deployed ExtraHop Platform

Expect all appliances to be installed, configured with up-to-date software, reachable via IP, paired, configured for the customer's environment, and operationally ready.

Validated Data Feed

Expect an established, validated, and clean data feed to the ExtraHop platform for analysis.

Configured User Access

Expect configured remote authentication and guidance to set up individual user accounts and/or role-based access.

For more information, contact your ExtraHop representative.

ABOUT EXTRAHOP

ExtraHop is the cybersecurity partner enterprises trust to reveal cyber risk and build business resilience. The ExtraHop RevealX platform for network detection and response and network performance management uniquely delivers the unparalleled visibility and decryption capabilities that organizations need to investigate smarter, stop threats faster, and move at the speed of risk. Learn more at **extrahop.com**.

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