



ExtraHop Customer Community

A Frictionless Experience for All Things ExtraHop

Have a question about how to integrate Reveal(x) with your existing tools? Or maybe you just figured out a cool, new use case that you want to share with your peers. The [ExtraHop Customer Community](#) is just the place for both of these things and more.

The new community provides customers with a single location where they can share information on how to deploy and gain maximum value from the Reveal(x) platform, as well as discuss industry news and product features. Alongside community members, ExtraHoppers are on hand to answer questions and provide technical support. Follow Community Topics, join User Groups, and earn points and badges as you engage, and stay up-to-date on the news that matters most to your organization. And that's just the start. So what are you waiting for? Join the conversation on the [ExtraHop Customer Community](#).

Supercharge Your ExtraHop Investment With the Customer Community

When you join the ExtraHop Customer Community, you'll immediately gain access to a variety of benefits:

24/7 "ALWAYS ON" CUSTOMER SUPPORT



- Post your questions and get answers quickly from enthusiastic ExtraHoppers and fellow customers in the community.
- Manage all your support cases in one dashboard.

CUSTOMER SELF-SERVICE



- Download the latest firmware, access release notes and bundles, and verify cloud uptime status in realtime.

COLLABORATE WITH PEERS



- Share knowledge and insights with other ExtraHop customers.
- Join user groups focused on specific industries, like financial services or healthcare, to meet and exchange best practices with your industry peers.
- Discuss your perspective on industry news and trends.

REAL-TIME KNOWLEDGE SHARING



- Access hundreds of knowledge articles, [training courses](#), and technical documents.
- Stay up to date with the latest news, feature announcements, threat briefings, security statements, and more.
- Climb the leaderboard and become most-knowledgeable in a particular domain.